

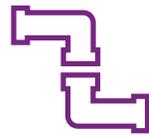
Are You LCRReady?



Communicating Lead and Copper Here's What to Consider

Assessment and Education

When you conduct and release your public lead service line inventory, what do your customers need to understand? What do you need from them?



Contextualizing Treatment

Whether your corrosion control practices change or not, a proactive explanation shows you prioritize public health.



Sampling and Shared Responsibility

Clear communication supports a smooth sampling process, encourages participation, and sets expectations for what happens next.



Replacement and Construction Impacts

Prepare your community for service line replacement impacts — physical and financial — on the public and private sides of the meter.



Communicating Risk Quickly and Compassionately

With only 24 hours to act, exceedance notifications must be efficient. Thoughtfully prepared messages will make next steps easier for you and your customers.



Clarity for Schools and Daycares

Help administrators, students and parents understand a complex topic and its implications.



Let's talk more about the proposed Lead and Copper Rule Revisions and your plans for effective communications and outreach. Send us an email at water@hdrinc.com!