Are You LCRReady?
Communicating Lead and Copper
Here’s What to Consider

Assessment and Education
When you conduct and release your public lead service line inventory, what do your customers need to understand? What do you need from them?

Replacement and Construction Impacts
Prepare your community for service line replacement impacts — physical and financial — on the public and private sides of the meter.

Contextualizing Treatment
Whether your corrosion control practices change or not, a proactive explanation shows you prioritize public health.

Communicating Risk Quickly and Compassionately
With only 24 hours to act, exceedance notifications must be efficient. Thoughtfully prepared messages will make next steps easier for you and your customers.

Sampling and Shared Responsibility
Clear communication supports a smooth sampling process, encourages participation, and sets expectations for what happens next.

Clarity for Schools and Daycares
Help administrators, students and parents understand a complex topic and its implications.

Let’s talk more about the proposed Lead and Copper Rule Revisions and your plans for effective communications and outreach. Send us an email at water@hdrinc.com!